



Workplace Services (EUC)

Workplace services, such as Microsoft 365, identity & access management (IAM), and device management, play a crucial role for all organisations. These tools not only enable collaboration and enhance productivity by providing anywhere, any device access, but also safeguard your organisation from cyber-threats, ensuring crucial business data, intellectual property, your devices and your user accounts all remain secure. A Managed Service Provider (MSP) such as Advanced can help modernise, secure, and optimise your End User Compute (EUC) environment, building and managing a modern solution to drive your organisation forward.

Why are workplace services so important?

Modern workplace services have become increasingly vital in recent years due to several factors. The global pandemic accelerated the shift towards remote working, making tools for collaboration, communication, and virtual environments indispensable.

Providing flexibility to end-users regarding the devices they use to remain productive has also fuelled a rise in the requirement for secure, Bring-your-own-Device policies. This is further compounded by the increasing sophistication of cyber-threats, which necessitates robust identity and access management to safeguard your business.

What are the advantages of managed workplace services?

By implementing managed modern workplace services, you will receive expert management and support for a range of services, from collaboration tools to security systems. Advanced will provide proactive monitoring and maintenance, ensuring optimal performance and swift response to any potential issues, whilst implementing industry

best practices, including robust protection against evolving cyber threats. Working with an experienced Microsoft partner like Advanced will enable you to build a modern, efficient, and secure workplace whilst freeing up internal resources to focus on strategic business initiatives.

Is a managed workplace service right for you?

This service might be the right choice for your organisation if you are facing any of the below challenges:

- If your business supports **remote and flexible work** so needs to be able to provide seamless access to applications and data from any location and device.
- If your organisation is **growing or fluctuating in size** so needs solutions which enable you to quickly adjust IT resources based on demand.
- If **protecting sensitive data** is a priority, so you need advanced security measures and constant monitoring to protect your business.
- If you're experiencing **resource constraints** and your IT team is overwhelmed with the day-to-day management of your workplace services.
- If **enhancing employee productivity** is a goal, you want to enable personalised, user-friendly interfaces that can boost efficiency and job satisfaction.

“Moving to a hybrid working model was a major shift for our business. Advanced’s EUC services turned what could have been an overwhelming transition into a seamless, manageable process”





How Advanced can help with workplace services

At Advanced, we offer comprehensive workplace services including:



Microsoft 365 managed services:

Helping users collaborate and work efficiently and securely from anywhere:

- Productivity suite: Microsoft Exchange, Teams, OneDrive, and further business applications
- Additional collaboration services: Microsoft Teams Room & Teams Voice
- Support services: Cloud 365 back-up, covering any data located within your M365 environment



Device management:

Unified endpoint management to ensure protection of apps and devices whether organisation-owned or personal:

- Intune, Microsoft Configuration Manager (SCCM)
- Additional services including application packaging and Endpoint provisioning



Azure Virtual Desktop (AVD):

Providing employees with a secure remote desktop experience from virtually anywhere, with security controls defined through your organisation's policies



Identity and Access Management (IAM):

Providing secure access to your resources:

- Azure Active Directory and Microsoft Entra



Consultancy:

Advisory services to help you assess different technology strategies and align them to your business goals:

- Architectural, operational and implementation planning

The Advanced advantage

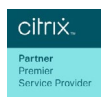
What makes our workplace services the best choice for your business?

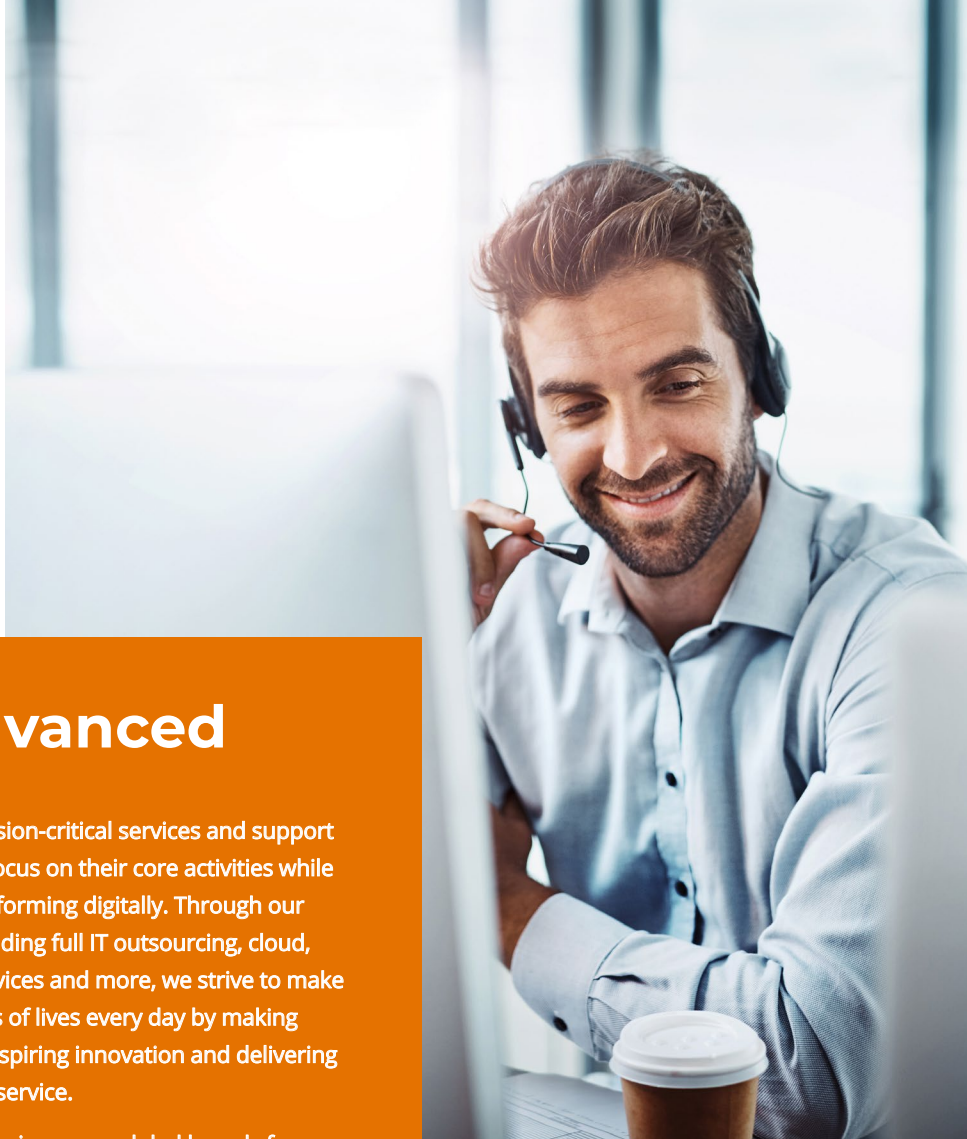
- We have over 60 in-house Microsoft Certified Professionals, with years of experience designing and implementing workplace services, as well as taking customers from traditional on-premises to cloud managed
- We are a Microsoft AI Cloud Partner and hold several Microsoft designations including: Modern Work Solution Partner, Infrastructure Solution Partner, Digital & App Innovation Solution Partner and Azure Virtual Desktop Advanced Specialisation
- By following an evergreen approach, we ensure your technology is always up-to-date and fit for the future
- We provide ongoing consultative support, ensuring your services and licensing are constantly optimised and reflect changing needs
- We provide a flexible and transparent pricing model that suits your budget and needs
- We are not an 'out of the box' provider, which means that we can tailor solutions and inherit complex environments
- We view IT outsourcing as a partnership and aim to act as an extension to your team. For this reason, we only onboard a small handful of customers a year, so that we can ensure cultural alignment and add tangible value to your business
- Advanced hold longstanding relationships with leading technology partners including Microsoft, ServiceNow, IBM and more, validating our expertise and providing us access to cutting-edge resources



“In selecting a managed services partner, it is essential to have a cohesive and complementary culture. We were pleased to discover that our organisational cultures were aligned, making the decision to choose Advanced that much easier. We are confident that Advanced will play a critical role in the delivery of our digital transformation plans, which will significantly enhance both our internal working practices and our client service”

Nirupa Wikramanayake,
Irwin Mitchell Group CIO





Why Advanced

Advanced provide mission-critical services and support that help businesses focus on their core activities while accelerating and transforming digitally. Through our range of services, including full IT outsourcing, cloud, security, managed services and more, we strive to make a difference to millions of lives every day by making the complex simple, inspiring innovation and delivering exceptional customer service.

We have been empowering many global brands for years, so you can lean on our unique expertise and vast experience to create a reliable roadmap, unlocking the capability and flexibility to take your business into a robust & digital future. Get in touch today to learn how we can help your organisation.

Make **IT** work

More Information

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