



## MLC Legal Live

Save time, improve efficiency and set your chambers apart by offering your clients this 24/7 communication channel and a superior service

### **A new way of working**

With the focus on efficient remote working, the needs of your clients are changing. We've developed Legal Live to help you deliver the best possible service to your clients. It's an interactive communications portal that gives your instructing solicitors an on-demand view of all of their relevant case information.

By offering Legal Live to your clients, you'll not only increase levels of efficiency and client satisfaction, your chambers will also gain the solid benefits of greater security, decreased administration and a quicker bill to cash cycle.

### **Digital efficiency**

Legal Live is a fully Cloud enabled platform. This ensures that your authorised clients can easily, and securely, access, upload or view required information 24/7, from any web-enabled device.

Being able to easily collect and share information will help your chambers boost transparency for all involved parties and provide a centralised view of key information that your client may need. By decreasing administration, you'll also free up your clerk's time, helping them to increase their efficiency.

Your clients will be able to view all of the current cases they have with your chambers. Legal Live will provide a summary view of the current financial status and documents shared by chambers, such as letters, contractual terms and vitally important digitised fee notes.

In addition to a secure message service, client solicitors will also have a full view of all chambers team members, including barristers and designated clerks, along with their related contact information.

### **Paperless savings**

By adopting Legal Live, chambers can save measurable time and resources that would have been used to perform paper based data and fee collection processes.



A significant reduction in paper, print, post and courier costs is one of the key benefits of digital working. Using Legal Live, you'll not only reduce your environmental footprint, you will continue the journey in your transition toward more efficient paperless work methods.

### **Product >**

MLC Legal Live

### **Release Version >**

MLC v5.5

### **Date >**

February 2021

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## Digitised fee collection

Generated fee notes, documents, letters, bills, or receipts can be easily added to Legal Live. This allows you to provide related parties with the full financial details for all of their cases.

You will also have the option to provide client finance teams with access to a global view of the financial status of their cases. This proactive transparency will provide them with instant visibility of their wider debt status, helping your chambers to reduce the quantity of fee queries or late payments and shortening the bill to cash cycle.

## Security: you're always in control

Only clients that have been invited by chambers can access or upload documents on Legal Live. This ensures confidential information remains private, along with the chambers ability to prevent sensitive documents from being automatically uploaded to Legal Live.

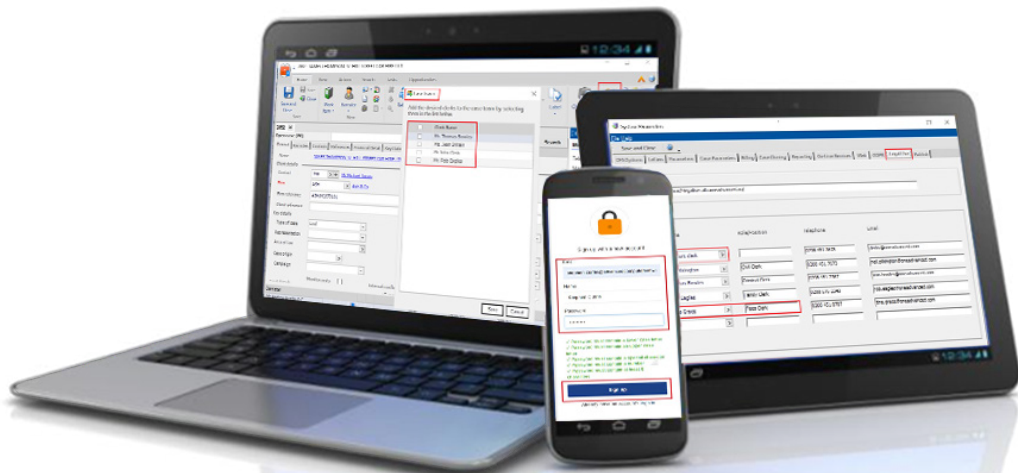
Once clients have been authorised, they can only access Legal Live via a protected two-step verification process. This greatly enhances security for Legal Live, and protects you and your client's data by providing a transmission platform that is more secure than email.

Whenever required, all user permissions can be instantly revoked by a central administrator.

## Key features

- Customisable package to reflect chambers branding and documentation
- Centralised data for GDPR compliance.
- No limit on number of client users
- Automatic updates
- 9am-5pm UK-based support
- 24/7 security & hosting services

To find out more about MLC Legal Live, please speak to your Account Manager or **Contact Us**



## More information

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