MLC Mobile V2
Product Brief

Powerful functionality to deliver increased revenue + greater transparency and efficiency

Enhancing the user experience

Our latest release was developed specifically to provide barristers with more flexible functionality and to allow more efficient access to the information they need, when they need it. It allows both barristers and clerks to benefit from smoother communication, reduced administration and time savings.

MLC Mobile v2 is filled with powerful new features that synchronise across multiple devices. It will support both barristers and chambers in their time capture activities to help increase the total amount of billable time recorded.

Dynamic time recording

Using our new timer feature, barristers producing large quantities of written work or instructions will now be able to ensure every single billable minute is captured.

Developed to ensure easy, accurate time capture, the timer icon displayed at the top of the screen allows barristers to set a running timer to record time as they work. If required, several timers can be activated to follow activity when the user is moving through multiple tasks. This convenient feature offers ease-of-use and the flexibility to easily pause, stop, save or delete timers as required.

Chambers also benefit significantly as the time taken to complete a task is accurately recorded and charged.

Keep track of time

Barristers can choose to display time records in their diary. Diary entries will also indicate when time records have been submitted so they can be reviewed directly from the calendar to accurately see where work has been distributed.

Chambers can now add and customise new time fields for barristers to fill in when they're submitting time records. This provides clerks with additional information, such as case type or the size of a bundle which may be required to correctly process time records.

Draft time records can also be produced, allowing them to remain open for prolonged tasks, and eliminating the need for repetitive capture of multiple small segments of time. This is not visible to clerks within MLC and allows the barrister to save the draft time record and send it to the clerk when it is completed. Time events can also be marked as non-billable.

When instructions are received, chambers can now mandate directly within MLC that time is recorded as work takes place. This will ensure all billable activity is fully captured.

Easier billing processes

Time records in case information can be filtered within MLC, providing clerks with time savings and less billing administration. Any submitted time record that has been marked as complete by a clerk will no longer disappear.

Barristers can also filter the information, within Mobile MLC, and see completed or non-completed cases or any additional information that they've submitted.

Additional security

To further protect the confidential data held within MLC, multi-factor authentication (MFA) is now available. It can be enabled in an individual's settings or be made mandatory by chambers.

Barristers are provided with additional security measures. They are now able to reset their own passwords and can also display a case under a 'known as' name to ensure unauthorised persons do not see highly sensitive information.

Diary additions

The Mobile MLC diary user interface has been refreshed and now provides a full monthly view or a 30/60/90 day rolling view. Space has also been expanded for diary views so users can see more details and any additional notes.

Whenever a case fee has been agreed, it automatically appears in MLC under the barrister's diary, indicating the agreed fee.

Product >
MLC Mobile Chambers Management

Release Version >
V2.0

Date >
01/07/2021

PRODUCT BRIEF

MLC Mobile V2

Having the required information immediately at hand frees up time for both barristers and clerks.

If a booking gets moved or taken out of a diary, it will clearly show what happened to that case within Mobile MLC. Users will be able to see an audit of activity and understand any changes, without having to contact the clerks' room for details.

Any non-sitting day is indicated by an NS symbol in diaries.

Excel reports

When barristers complete their own reports within Mobile MLC, they now have the option to provide them in Excel format rather than PDF. This flexible, user friendly format allows easier editing of aged debt, work done and payment summary reports.
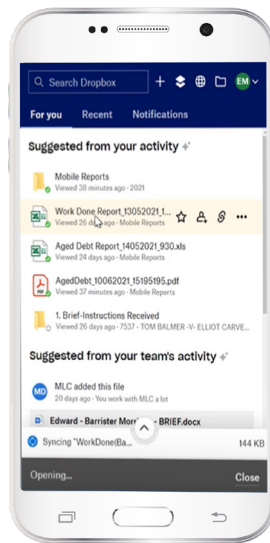
Support

Barristers now have access to the Advanced support portal so they can open a ticket when they have any issues.

Key benefits

> Don't miss a minute of billable time and increase billing

> Reduce time spent manually sending emails or making phone calls.

> Both clerks and barristers get immediate access to information they need

> Feel confident about the maintenance of sensitive data with multi-factor authentication

> Get a better insight into case and financial status. More billing information is provided, and barristers can see agreed fees, non-sitting days and a summary of payments.

"The immediate need to work from home that came about as a result of the pandemic simply meant a shift from chambers to remote working, and then business as usual, using MLC Mobile and Case Collaboration."

Julie Evans >>
Chambers Administrator >>
Atlantic Chambers >>

For information on upgrading to MLC Mobile V2 please contact your Advanced Account Manager or speak to our Support Team

More information

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