Health and Care

Tees, Esk and Wear Valleys
NHS Foundation Trust issue
Virtual Smartcards for 7,000
NHS staff

NHS
Tees, Esk and Wear Valleys
NHS Foundation Trust

CASE STUDY

Client

Tees, Esk and Wear Valleys
NHS Foundation Trust

Industry

Health and Care

Project

Faster and simpler authenticating to NHS clinical
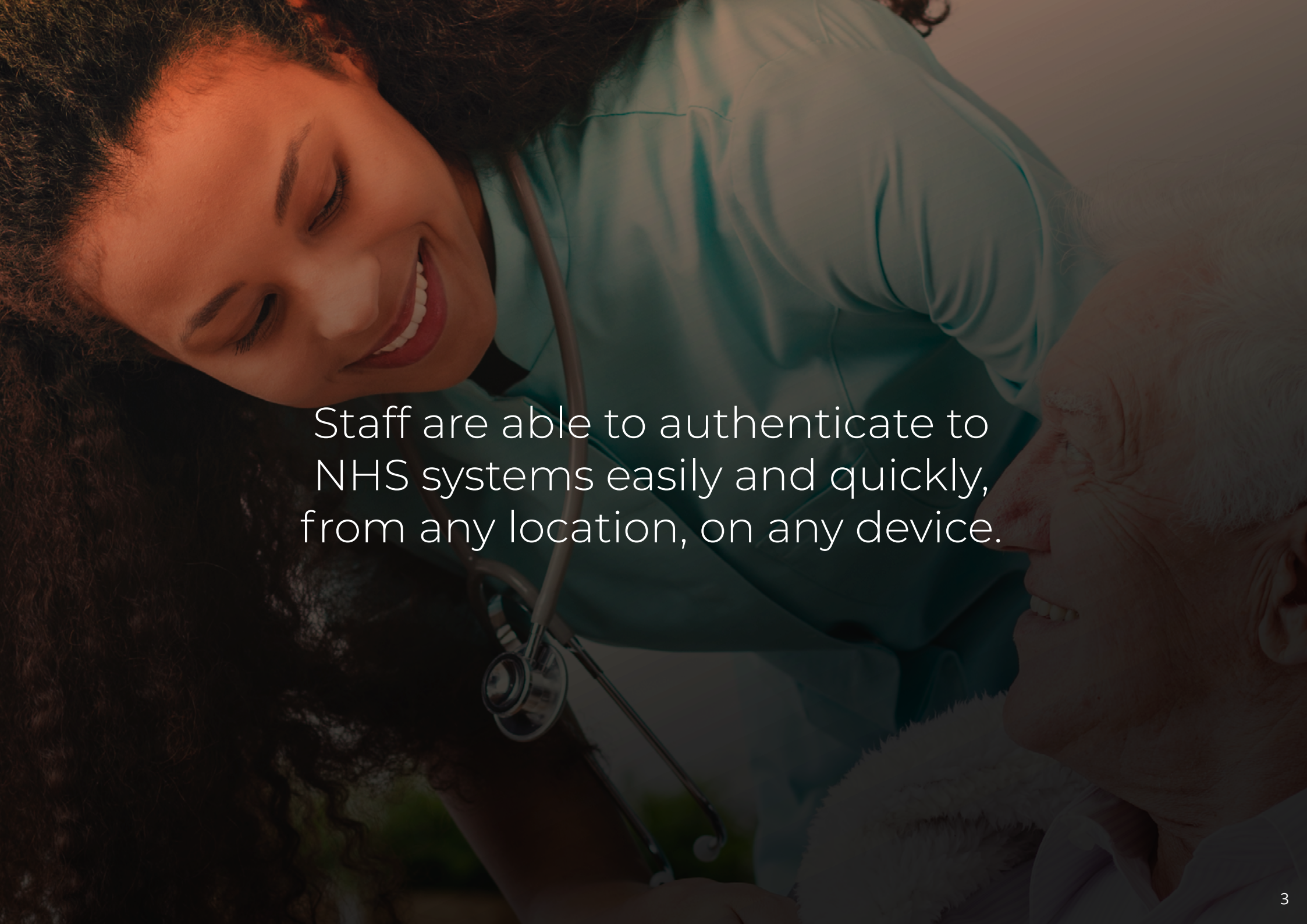apps and systems with Advanced Virtual Smartcard

Introduction

Find out how Tees, Esk and Wear Valleys provided
clinicians and non-clinical staff with a more efficient way
of authenticating to NHS clinical apps and systems with
the Virtual Smartcard.

About Tees, Esk and Wear Valleys NHS Foundation Trust

Tees, Esk and Wear Valleys provide mental health and learning disability services to people of all ages within the communities of County Durham and Darlington, Teesside, North Yorkshire, York and Selby. The Trust employs over **7,000 staff** and delivers a wide range of services **across 200 different sites**.

Staff are able to authenticate to NHS systems easily and quickly, from any location, on any device.

Tees, Esk and Wear Valleys' Advanced experience

Tees, Esk and Wear Valleys NHS Foundation Trust have transformed and simplified NHS access and authentication for their staff, with Advanced's Virtual Smartcard solution.

The Trust have been customers for Identity & Access Management since 2016, but accelerated the use of Virtual Smartcards throughout 2020 and 2021 over their entire organisation. They made the move to Virtual Smartcard to help meet their requirement for fast, simple and secure authentication.

> "I certainly feel that Advanced's Virtual Smartcard is the future for NHS Trust authentication. It has been an absolute game changer for us."
>
> Kam Sidhu, Chief Information Officer at the Trust

With thousands of staff operating across multiple locations and sites, it is essential for Tees, Esk and Wear Valleys NHS Foundation Trust to keep their staff easily and securely connected to the systems they need from any platform, any device and any location.

Advanced leads the way in Virtual Smartcard technology. It is the only Virtual Smartcard service based on Cloud technology that does not rely on outdated connectivity such as bluetooth to function. From a management and issuance perspective, it's simple to set up, easy to issue and for users, the enrolment process is totally self-service, fast and efficient.

Over 100 NHS and healthcare customers have adopted Advanced Virtual Smartcard, which has been fully accredited by NHS Digital under their Assurance Framework.

About Virtual Smartcard

Managing physical smartcards wastes time, money and reduces patient contact. Physical smartcards can go missing and card readers can misfunction. Virtual Smartcard offers a solution that meets the strong identity checks and cybersecurity levels required by the NHS and independent healthcare providers.

Virtual Smartcard benefit health and social care organisations by simplifying their authentication processes, including Robot Process Automation, eReferrals and ePrescribing.

Over 100 NHS and healthcare customers have adopted Virtual Smartcard, which has been fully accredited by NHS Digital under their Assurance Framework.

"The Virtual Smartcard is the best in class and they have made life much easier for our staff who need fast, simple and secure authentication to NHS systems. As soon as we made the move to Virtual Smartcard, adoption was really quick because it is self-service, and users quickly started to see the benefits straight away, being met with universal acclaim within our Trust."

Kam Sidhu, Chief Information Officer

Advanced
Software Powered Possibility

We would love to hear from you

We hope this was a useful insight into how Advanced helped the Tees, Esk and Wear Valleys NHS Foundation Trust to streamline their operations. If you would like to find out more about how Advanced can help you and ensure you are ready to meet the challenges of the future, get in touch with us today.

Contact us