Benefits of a Hosted Solution

As a healthcare provider, the security of your patient data is paramount. We understand your need to protect sensitive health data by having a contingency plan in place in case your systems go down without warning. If we host your solution in our Tier III data centres, we can provide technical support and fixes, and the peace of mind that your patient data is kept secure.

A contingency plan in case of systems failure

Do you know what you would do in the event of your systems going doing and preventing access?

> We offer a disaster recovery service for all data stored in our servers – meaning if the worst happens, you and your staff will be back on your feet in no time, providing care to your patients.

> Off-site data storage frees up space in your workplace – you don't need to store bulky servers, and you wouldn't have to wait for on-call IT technicians to get to you if something goes wrong.

Sensitive patient data is stored safely and securely

> The servers we operate are held in Tier III data centres, and our IT Services consistently operate to industry standards. This has been recognised through our ISO 27001 and CyberEssentials accreditations. We are also compliant with the N3 national healthcare network, and we are working towards compliance with the new Health and Social Care Network (HSCN).

> All data sent to and from our servers is automatically encrypted in accordance with NHS Information Governance and security requirements, and lost and stolen devices can be flagged and remotely wiped if required, which prevents unauthorised access to your patients' data.
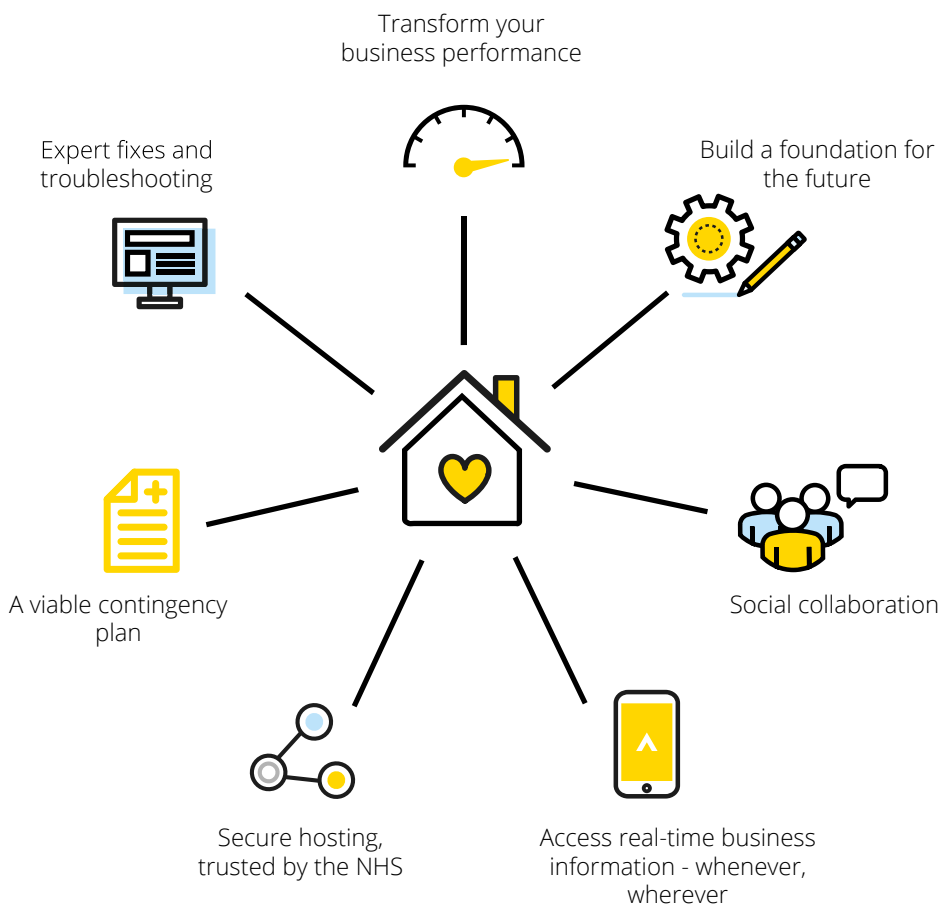
Expert fixes and troubleshooting ahead of time

> In the event of data loss or systems failure, we employ on-site technicians in our data centres to fix problems quickly and responsively, and ensure you can get back to providing patient care as quickly as possible.

> Our technicians keep everything on our servers running smoothly, and they can quickly identify, troubleshoot and fix upcoming potential issues before they become a problem.

FACT SHEET

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Scale up and down your solution depending on the needs of your service

> Our Software-as-a-Service model (SaaS) allows you to add or remove users depending on the scale of your organisation. This saves you from having to buy costly software licenses ahead of time, and ensures you can keep on top of your running costs.

We are the third largest software provider in the UK. We support over 70,000 healthcare professionals and provide secure hosting and IT outsourcing solutions to work with you and your service. As UK leaders in outsourcing of IT infrastructure and applications, we can work in partnership with your healthcare service to help you align your IT to NHS Information Governance standards of security.

Transform your business performance

Expert fixes and troubleshooting

Build a foundation for the future

A viable contingency plan

Social collaboration

Secure hosting, trusted by the NHS

Access real-time business information - whenever, wherever

More information

w oneadvanced.com
t +44(0) 8451 605 555
e hello@oneadvanced.com

Ditton Park, Riding Court Road, Datchet, SL3 9LL