

Furnival Chambers Case study

Advanced Hosting provides this chambers with a stable, secure, accessible platform



About Furnival Chambers

Located in London, this chambers enjoys a strong reputation. They have consistently high rankings in the Legal 500 and Chambers & Partners.

Their previous system offered poor connectivity, continuity, and support. By asking Advanced to supply a new, modern workplace Cloud solution, built on a Microsoft Azure platform, they've seen a significant improvement. The project included a migration from legacy on-premise systems and utilised the latest Microsoft technologies including Azure Virtual Desktop, Office 365 apps and Exchange Online email. It's all secured with multi-factor authentication (MFA), Intune Endpoint protection and Microsoft Defender.

Their Advanced experience

Furnival Chambers' new Cloud platform has delivered much improved levels of security, stability, resilience, connectivity, and support. Regarding the implementation, Julian Bradley, Chambers Manager, said:

"The co-ordination and timing of Advanced was well managed. After preliminary work, they were on premises for two days and were able to answer any questions, communicate effectively with staff, and prevent disruption to our client services provision."

After implementation, the Azure Virtual Desktop was rolled out. Used with a VOIP phone system, it provides clerks with efficient hybrid work tools. Julian, focused on the security of the new platform, said:

"Our security is much improved. Given this sectors vulnerability to cyber threats, I was concerned about data stored on local machines. Our clerks picked up Azure and 365 quickly, and multi factor authentication reduced the possibility of members being hacked. We also use Mimecast for added levels of protection."

Julian says that Microsoft Office 365 allowed them to jump several technology generations ahead.

"Everyone has ample space on OneDrive and SharePoint. If a large case comes in when a barristers on holiday, I can send the information securely, knowing they'll be prepared to attend when they return. Collaborative working is now seamless and time and effort is saved by my ability to change passwords and add people to user groups on Office 365."

"Chambers are data led organisations - it's all about secure data sharing."

Advanced has provided us with a service that is fast, interactive, reliable, and very secure

Julian Bradley > Chambers Manager > Furnival Chambers

Why Advanced?

It's the human element we get from Advanced. We can have a conversation with them whenever we need to. Timelines were critical too. They worked hard to get us over the line and delivered what was needed on schedule. They didn't shout about it, but just worked consistently in the background.

Communication with Advanced

This is a huge advantage. We can call and know the phone will be answered by someone who has the answer we need. If they don't have the answer, they'll find someone who does. They are extremely personable, and knowledgeable. This level of service was available even before the system went live and it's of incalculable value to us.

What's next?

We're moving to smaller premises later this year when the remote working capability we now have will really come to the fore.