

## Streamlined cyclical servicing

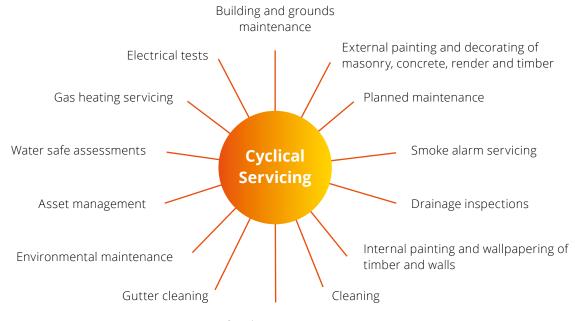
### **DRS Cyclical Servicing module**

Cyclical Servicing is an optional add-on module to the Dynamic Resource Scheduler (DRS) solution designed to improve the efficiency of regular servicing and maintenance appointments to keep assets up to standard.

Cyclical servicing and maintenance programmes prevent gradual asset deterioration and reduce the number of daily repairs to keep them up to standard. But manually scheduling these recurring appointments individually takes up valuable time, impacting the process of day-to-day response appoint-making.

### **DRS Cyclical Servicing**

DRS Cyclical Servicing automates the process of scheduling recurring appointments such as buildings and grounds maintenance, electrical tests, water safety assessments, decorating, cleaning and gas servicing enables reporting of due dates, turnaround times and resource loading.



Roof and attc inspections

# Seamless integration



DRS Cyclical Servicing integrates seamlessly with the standard DRS solution and works with the same back-office job and mobile update interfaces used by DRS.

### This module helps you:

### As a result, you:



manage cyclical servicing and maintenance work by postcode



eliminate the need to schedule jobs individually and manually



 automate the process of scheduling recurring appointments



 reduce the impact on daytime response appointing



schedule multiple jobs in DRS overnight



remove daytime system performance issues

## Here's how it works



- 1. New jobs are put into DRS and categorized as service requirements based on job codes.
- 2. Service requirements are released from the core system ready for to be scheduled as jobs based on their annual due dates.
- 3. Jobs are scheduled overnight to avoid system performance issues.
- **4.** Service requirements are sorted by postcode and loaded into DRS.
- 5. Scheduling rules ensure data is loaded into diaries in a certain sequence to a defined loading level, either from a specified date in the future or a date calculated from the target date.
- **6.** Jobs are automatically loaded with the correct resource.

### About Advanced



## Driving productivity, insight and innovation

We enable our customers to achieve increased efficiencies, savings and growth opportunities through focused, right-first-time software solutions that evolve with the changing needs of their business and the markets they operate in.

As the third largest British software and services company in the UK, we help organisations create the right digital foundations that drive productivity, insight and innovation – all while remaining safe, secure and compliant. Our solutions for both commercial and public sector organisations simplify business challenges and deliver immediate value, positively impacting millions of people's lives.



#### Journey to the cloud

We have a strong track record in helping our customers' journey to the Cloud. We manage private, public and hybrid Cloud environments as well as deliver sector specific Cloud-based solutions and services. We are certified partners with Amazon Web Services (AWS) and Microsoft, and have achieved the highest levels of accreditations. Our Cloud solutions are used by organisations of all shapes and sizes including Highways England, Performing Rights Society (PRS) and Aspire Furniture.



#### Field service management

Our field service management software solutions help our customers streamline their service to increase job capacity, reduce overheads and improve customer satisfaction.

More than 40,000 field workers rely on our software to undertake their work every day, and over £20m has been spent in research and development of our product. Our applications can be fully integrated with their existing infrastructure, or rolled-out as independent solutions, with the option of being hosted in the Cloud.

### More information

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