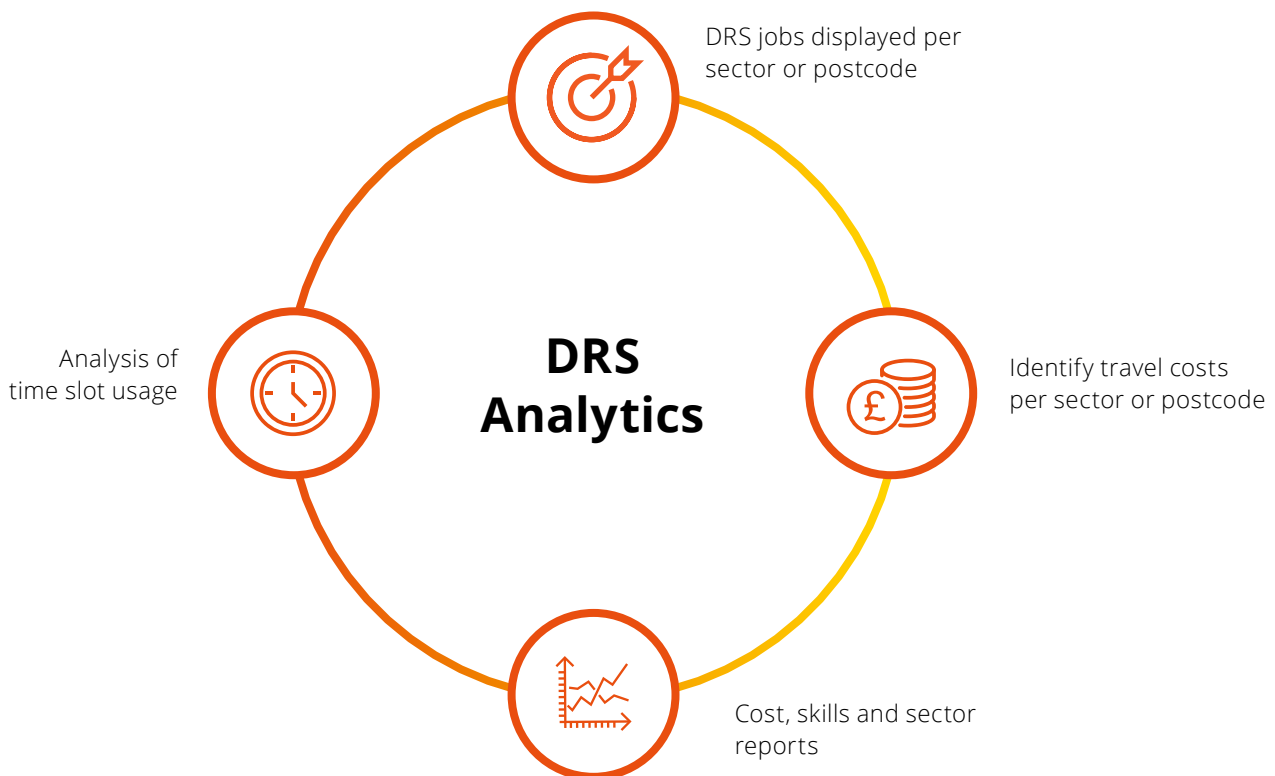# Insight to improve performance

DRS Analytics module

Analytics is an additional module for our Dynamic Resource Scheduler (DRS) solution which helps you improve business performance, streamline processes and reduce costs.

Improve organisational performance

DRS jobs displayed per sector or postcode

Identify travel costs per sector or postcode

DRS Analytics

Cost, skills and sector reports

Analysis of time slot usage

Enhanced insight

Analytics helps you identify potential areas of improvement, such as reorganisation of geographic coverage, worker assignments or call centre retraining needs.
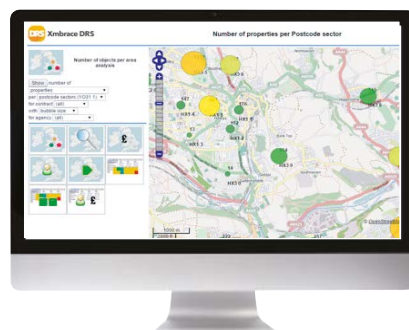
It optimises the configuration of your DRS solution by providing greater data visibility to help you make more informed decisions which improve operational performance.

Cost of worker access per job

Number of bookings per 1,000 customers per postcode district

Number of properties per postcode sector

Discovering data

DRS Analytics instantly uncovers data which would take weeks to discover manually.
Discover data such as:

> the cost of each worker by skill, sector and job

> the ratio of customers served by each worker

> the average travel cost per sector or postcode (plus any hidden travel costs)

> how your geographic worker distribution matches customer and work requirements

> whether you should review where your workers are located

> how efficiently your DRS sectors are set up

> the financial impact of not choosing the first appointment recommended by DRS

About Advanced

Driving productivity, insight and innovation

We enable our customers to achieve increased efficiencies, savings and growth opportunities through focused, right-first-time software solutions that evolve with the changing needs of their business and the markets they operate in.

As the third largest British software and services company in the UK, we help organisations create the right digital foundations that drive productivity, insight and innovation – all while remaining safe, secure and compliant. Our solutions for both commercial and public sector organisations simplify business challenges and deliver immediate value, positively impacting millions of people's lives.

Journey to the cloud

We have a strong track record in helping our customers' journey to the Cloud. We manage private, public and hybrid Cloud environments as well as deliver sector specific Cloud-based solutions and services. We are certified partners with Amazon Web Services (AWS) and Microsoft, and have achieved the highest levels of accreditations. Our Cloud solutions are used by organisations of all shapes and sizes including Highways England, Performing Rights Society (PRS) and Aspire Furniture.

Field service management

Our field service management software solutions help our customers streamline their service to increase job capacity, reduce overheads and improve customer satisfaction.

More than 40,000 field workers rely on our software to undertake their work every day, and over £20m has been spent in research and development of our product. Our applications can be fully integrated with their existing infrastructure, or rolled-out as independent solutions, with the option of being hosted in the Cloud.

More information

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