



## Blackpool Teaching Hospitals Increase Reach with Docman Connect Migration

A seamless, first in region migration to Docman Connect, has enabled Blackpool Teaching Hospitals to improve transfer of care reach.



### Background

A customer since 2015, Blackpool previously used the EDT Hub to send clinical documents to GPs. In January 2019, Blackpool implemented Docman Connect as part of their wider digitalisation and transfer of care plans.

### The Solution

Docman Connect is a service that is available to all healthcare providers and is the only service that delivers clinical correspondence to GPs, into the system they want to receive it. This helps to support NHS Trusts and providers to achieve their transfer of care requirements as set out in the NHS standard contract. As a cloud based service, this provides health services of all sizes a cost effective solution for transferring documents and data to GPs electronically.

### Smooth Transition

With a seamless transition over from the EDT Hub, disruption at Blackpool's end was kept to a minimum. Hameed Mamaniat explained "I don't think anyone noticed from an end user perspective. They shouldn't have seen anything different in regards to availability levels and they didn't".

### The Cloud

Docman Connect is a cloud based solution, this means that unlike on premise solutions, there is no need for hardware onsite. As a result, any onsite disasters such as flood, theft or physical damage is no longer a concern.

On top of this, Docman Connect has enabled Blackpool to free up some of their own resources. Previously, if a practice didn't collect their documents, Blackpool would chase the documents. But now with the Docman Connect Managed Services in place, they are able to free up resources as document collections are directly monitored by Advanced.

*System Development Manager Darren Kirmond said "We previously used Docman Hub, we've now moved to Docman Connect to be able to send clinical documents to the majority of GP practices nationally"*

### Client >

Blackpool Teaching Hospitals NHS Foundation Trust

### Sector >

NHS

### Project >

Migration from Docman Hub to Docman Connect

# Blackpool Teaching Hospitals NHS Foundation Trust

## Enhanced Reach

A key benefit of the migration is the ability for Blackpool to send patient related correspondence to any GP practice using Docman. This allows for greater national reach and a more joined up, seamless transfer of care process. Darren said 'The main driver for moving to Docman Connect is having the ability to deliver clinical documents to the majority of GPs'.

## More GPs, less hassle

Changing and adding GP endpoints into Docman Hub previously was time consuming, this isn't the case anymore as it's managed directly by Advanced. This removes the manual process for the Trust which frees up time and enables Blackpool to send documents to more practices than ever before with a reduced amount of administration effort and resource.

*Lead Product & System Architect, Hameed Mamaniat also added "The process is slicker now and the mainenance is far easier as you don't need to manually set practices up"*

## User friendly API

Easy integration with an open API for inhouse development is vital for Blackpool to develop and grow their transfer of care strategy.

The technology used in Docman Connect is far more advanced, whereas the previous version used web services, the new Docman Connect is using our interoperable open API, which provides the trust with the capability to easily develop any inhouse applications around Docman Connect.

*Hameed emphasised this by saying "Its very easy for developers to take the specifications and work using the modern technologies"*

## Want to know more?

Visit our website <https://www.oneadvanced.com/solutions/docman-connect/> for more information about Docman Connect and how you can get in touch with us.

## More information

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