Simplifying complex planned projects

DRS Project Planner module

Project Planner is a unique, optional, additional module for our Dynamic Resource Scheduler (DRS) solution, created specifically to manage complex, planned projects or interdependent cycles of work.

DRS Project Planner adds increased flexibility across teams while supporting strategic decisions and daily execution; it ensures complex projects are delivered on time, while minimising project costs.

**DRS Project Planner**

- Real-time visibility of the status of planned projects & maintenance
- Enables reporting of due dates, turnaround times and resource loading
- Integrates using standard interfaces with partner back-office systems
- Supports organisational splits by zone, area and contract
- Management of complex sequencing across teams or individual resources
- Enables easy sharing of resources across all types of work
Simplifying the complex

Project Planner helps you avoid the knock-on effect of delays from smaller, interdependent jobs within larger, complex projects with staged planning, dynamic scheduling and intelligent, continuous job re-allocation.

Complex projects are typically made up of many smaller jobs, undertaken by multiple trades or specialists. Invariably smaller jobs are sequenced and have dependencies which directly affect other jobs, so a delay in one area can significantly affect overall completion times.

The DRS Project Planner module handles this complexity by segmenting large projects into their individual elements of work to create a plan for all the necessary stages. Once complete, the individual plan is intelligently allocated to the right workers using the rules in DRS to help you meet project completion deadlines.

As the plan evolves, the whole workforce’s jobs are re-allocated to improve scheduling, continuously maximise workforce efficiency and minimise wasted time.

> Resources are sequenced to complete work as efficiently as possible.

> Plans can be revisited on a regular basis as circumstances change.

> Visibility across all teams reduces requirement for sub-contractors by easily matching capacity to workload.

> Resources can be managed individually or as part of designated teams.

> You gain the ability to understand bottlenecks on specific projects with full visibility from a supervisor, project and resource standpoint.

> Real-time updates are reflected on the schedule to show impact of new or late running work.

> You gain the ability to monitor medium-term capacity by loading all known work and assessing impact.

> A real-time dashboard using InfoSuite allows you to monitor key performance indicators.
The ultimate scheduling solution

Once the work has been defined — along with any rules about how the visits need to be sequenced — the work is provisionally loaded onto the planning board. The planning board shows the earliest set of appointments available, and the planner can then over-ride this as required to generate a set of appointments to suit the customer. Then all work can be booked in the live resource diaries.

By specifically addressing the requirements of project-related work, the combination of DRS and Project Planner provides the ultimate scheduling solution for the whole field service or facilities management operation.

“Our customers experience an average 10 per cent reduction in complex project duration, with one client reducing project turnaround time by 48%, from 21 days to just 11 days. Up to 10 per cent increase in resource utilisation.”

Margaret Slingsby >
Maintenance Service Manager, Ongo Homes.
Driving productivity, insight and innovation

We enable our customers to achieve increased efficiencies, savings and growth opportunities through focused, right-first-time software solutions that evolve with the changing needs of their business and the markets they operate in.

As the third largest British software and services company in the UK, we help organisations create the right digital foundations that drive productivity, insight and innovation – all while remaining safe, secure and compliant. Our solutions for both commercial and public sector organisations simplify business challenges and deliver immediate value, positively impacting millions of people’s lives.

Journey to the cloud

We have a strong track record in helping our customers’ journey to the Cloud. We manage private, public and hybrid Cloud environments as well as deliver sector specific Cloud-based solutions and services. We are certified partners with Amazon Web Services (AWS) and Microsoft, and have achieved the highest levels of accreditations. Our Cloud solutions are used by organisations of all shapes and sizes including Highways England, Performing Rights Society (PRS) and Aspire Furniture.

Field service management

Our field service management software solutions help our customers streamline their service to increase job capacity, reduce overheads and improve customer satisfaction.

More than 40,000 field workers rely on our software to undertake their work every day, and over £20m has been spent in research and development of our product. Our applications can be fully integrated with their existing infrastructure, or rolled-out as independent solutions, with the option of being hosted in the Cloud.

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