NHS Postal Issues

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Over 14 million items of post are lost every single year.

11% increase in postage rates in 2022.

60% of NHS post simply put through the wrong letterbox.

This increase could cost the NHS an additional £11 million per year in postal fees.

Only 75% of the first-class post was delivered within 24 hours in 2021.

£30,000 per month spent by mail rooms on franking machines.

A 2018 report in The Times stated that NHS England spent an estimated £100 million on postage.

778 GP Practices closed or changed address from 2013-2020.

Please note these statistics were gathered from multiple sources, a link to the individual sources can be found below.

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