



## End User Compute Services

Users are now demanding access to their files and data anytime, anywhere and on any device, which is why our services meet your desktop and application needs on almost any end user desktop, laptop, smart phone or via a web browser. All of our services are scalable and highly secure.

### Virtual Desktop Infrastructure

The Advanced Virtual Desktop Infrastructure Service is a highly available service. It has no single point of failure; this means that no one part of the system can cause the whole system to fail. This enables users to access virtual desktops and applications from end user desktops, laptops, and iOS and Android mobile devices. The virtual desktops and applications can also be accessed if your system is a zero client (has no local storage) or a thin client (holds the operating system and specific configuration settings in a flash memory). As security and compliance are vital, our service offers a secure and scalable end user environment.

#### Features include:

- > Ability for end users to use their own devices securely
- > Support for end user access through major desktop and laptop operating systems, as well as iOS, Android and through the web
- > Configured so that none of your data leaves the Data Centre

- > Easily add applications across a pool of virtual desktops
- > Support for the same features as a regular desktop, including both audio and video
- > Service configured to meet extremely high Compute and graphics needs, which are often not available on standard desktops and laptop devices, if you require them
- > Support for both dedicated and pooled virtual desktops within their own isolated virtual machine
- > Access the virtual desktops available with our service from anywhere - the office, at home, your website or even an Internet café
- > Offline mode of our service enables desktops to work without network connectivity being available

Our service includes design and deployment, and is fully managed by our experts. We can support you either within Advanced TIA-942 Level 3 Data Centres, or at your business premise.

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## Enterprise Mobility Management

The Enterprise Mobility Management Component provides email and calendar functions on both personal and corporate mobile devices. It allows you to control what can be accessed on which devices.

### Features include:

- > Compatibility with populations of solely personal devices, solely corporate devices, and a mixture of the two
  - > Service configured so that data and applications can be sandboxed (held on your business' system, and alterable from there), or made native (they can be altered on any device they are installed upon). This allows your administrators to control the availability and security of resources
  - > If any devices become lost or stolen, configurations and data can be remotely wiped to ensure their safety
  - > Data in sandboxed and native environments are also encrypted to provide even greater security
  - > Configurations on personal devices can be added or removed as required without affecting the user's personal data and functions
  - > Ability to geographically track devices if they get lost
- > Devices can integrate into your corporate email infrastructure, such as Exchange and Office365, thus allowing users to send and receive email and calendar functions on their personal and/or corporate devices
  - > Ability to have multiple device configuration policies for each different vendors' handsets
  - > Application provisioning means your network is prepared and equipped to provide (new) services to its users from the central console. This includes the ability to develop applications in-house, specific to your business needs, and then publish them via your own app store
  - > Web filtering policies can be created and applied to both corporate and personal devices

We can design, deploy, manage and support our solution to meet your needs, allowing you to focus on the success of your business, not your services.

## More information

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