



Your connected home care organisation

It's time for modern home care organisations to embrace change. Transform your finances, improve staff efficiency and focus on providing personalised care.

The challenge

Increased competition in the care market puts more of an emphasis on person-centred care. Increasing life expectancy and proliferation of complex care needs means that small and mid-size home care providers have to pay attention to the specialist needs of service users if they want to keep their market share. There is also a strong focus on data security; care plans need to be digital, and so do financial operations, in order to minimise the administrative burden of paperwork, and minimise the risks that a service user's care record could be lost in transit, filed wrongly or otherwise destroyed.

The right solution

The ideal solution would be an adaptable, flexible home care rostering solution that can promote data sharing between staff on visits and the main system back at base. The solution would keep track of staff skillsets and availability, in order to enable managers to schedule staff visits effectively.

For a growing business, the solution would need to expand to include more complex payroll and invoicing functionality - particularly in the case where a service user's care is funded by multiple sources. The solution would also be failsafe in terms of data protection, and services could be managed and hosted offsite to allow staff to spend more time caring for service users.

A connected home care service with Staffplan and OpenAccounts

Staffplan is our complete home care rostering solution. Available on mobile devices, it means your staff can record care details at the point of delivery while cutting down on paperwork. Our OpenAccounts solution can provide your growing home care organisation with a flexible, secure financial solution.

By hosting your data in our Tier 3 aligned data centres, we can provide technical support and fixes, and the peace of mind that your data is kept secure.

Case study

69% of organisations fail to use technology to make processes more efficient. With Staffplan, Gardiner's Nursing and Homecare has been able to improve communication and data sharing, and allow staff to spend more time caring for service users.

John-Joe Cottam, Owner of Gardiner's Nursing and Homecare, says, "As a longstanding customer it is satisfying to know that Advanced will continue to innovate."

Client >

Home care providers

Sector >

Social care

Project >

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Catering for service users' changing needs

Staffplan can cater for service users' changing needs with a customisable staff rostering feature that allows you to assign best-fit staff members to each service user. Our solution also reduces the amount of paper records and paperwork needed while improving quality of documented care plans.

- > Access service user data on a mobile device
- > Update care records at the point of delivery

Personalised care provision

Special portals enable service users and their families to keep track of which care worker will be visiting, when they will be arriving, and which tasks they will carry out when they are there.

- > Care is more closely monitored
- > Increased trust between the service user and the care provider

Keep on top of staff scheduling

Our auto-allocation feature allows managers to budget staff shifts effectively, take into account absences and holidays, and source best-fit care staff for a particular time slot or service user. Managers can also keep track of when a care worker has attended a visit due to the tap-in/tap-out feature, ensuring service users' needs are met as agreed. Staff can also receive updates to their schedules straight to their device.

- > Save time and resources with auto-allocation
- > Cut down paper and post costs

An intuitive finance solution

Our OpenAccounts solution can help managers keep on top of accounting and invoicing as their business grows. We can provide our rostering solution and our finance solution as a one-stop shop, meaning the costs are made transparent upfront.

Failsafe data security

Due to the industry-standard security of our servers, we can offer a failsafe hosted solution, meaning sensitive patient care data is kept safe. Our mobile solution also enables staff to record details at the point of care even in areas with low or no signal, and this data is then uploaded to the main system when the device is back in signal, reducing the risk of important data capture being lost.

Additional benefits:

- > Staff visit monitoring through mobile data or via landline use (Electronic Call Monitoring)
- > Portal access for service users and their families to keep on top of care being delivered
- > Mobile functionality allows you to stay on top of care delivery from your mobile device or tablet
- > Exclusive access to dedicated software user groups throughout the year, which gives you the opportunity to feed back to us about our solution

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