

Cyber Security Services Discovery Services

In today's connected world, securing your business is a necessity. Our Cyber Security Services are delivered in modules to improve your security and reduce risk for your organisation - while you focus on driving business success. We aim to be the fastest to find the threat and then fix the issue across Cloud, hosted and on-premise IT infrastructure.

Our Cyber Security Discovery Services, a specific package available within our Cyber Security portfolio, is designed to deliver everything you need to secure your IT system. We have partnered with award-winning cyber security specialists, Alert Logic, who support our offering with their powerful Essentials platform. Alert Logic Essentials provides visibility into your environments (Cloud, on-premise or hybrid), and helps you identify the remediation steps required to eliminate exposures. You will be able to automatically track additions, moves or deletions across your environments. You can also identify exposures in network and service layers that could ultimately lead to a compromise. Our experts enhance this with additional services, business understanding and dedicated support.

Benefits

- > Tiered and extensive security protection delivered as a service with monthly subscription billing
- > Multi Cloud platform detection, response and mitigation services
- > Improved ability to understand your state of compliance

- > Reduce risk and eliminate vulnerabilities to improve your security posture
- > Help protect your business by leveraging automated scanning and asset discovery
- > Free up resources with informed advice and remediation steps from our highly qualified and experienced specialists
- > Meet regulatory compliance mandates and deliver industry best practice - helping to secure your business:
PCI-DSS, GDPR, HIPAA, SOX, SOC2, ISO and NIST
- > We are ISO27001 accredited. In addition, we also utilise a range of security frameworks to ensure best practice and transparency.

Service Boundaries and Customer Obligations

Customers are responsible for:

- > Custom and third party applications outside of the scope of Advanced Managed Services
- > Providing Advanced staff with access to required people and systems in order to assess, design, deploy and manage the selected security solution

- > Communicating any regulatory and compliance or other security requirements during the discovery, assessment and design engagements

Boundaries of service

- > See above table of in-scope sites, platforms, applications and infrastructure

Why Advanced?

For over 15 years, our team of experts has successfully managed IT and information security for a vast range of organisations. We have actively sought accreditations to ensure that the services we deliver meet the most rigorous of standards. By partnering closely with you, we can develop and execute a strategy that will suit your needs, and create a secure and compliant environment for your employees and customers. Our leading technologies, successful collaborations and streamlined automation mean you can make the most of your IT infrastructure – and secure your future as a competitive organisation.

	<p>Standard 24 x7 Vulnerability and Asset Visibility with Extended Endpoint Protection</p> <p>Priority-based response times: P1: 15 mins, P2: 4 hours, P3: 24 hours</p> <p>Vulnerability scanning with support for PCI, extended endpoint monitoring</p>
Services	<p>Manage</p> <ul style="list-style-type: none"> > Vulnerability Intelligence Scanning > Approved Security Vendor (ASV) Scanning - PCI Compliant > Configuration remediation > Cloud Security configuration checks > Collection agent and appliance management <p>Detect</p> <ul style="list-style-type: none"> > Extended endpoint protection (Windows and Mac) > Network Data Identification and Classification > Threat Intelligence <p>Respond</p> <ul style="list-style-type: none"> > Security Incident Process initiation and management > Security Incident timeline with Root Cause Analysis > Major Security Incident Reporting > Closure and clearing of all incident related items <p>Report</p> <ul style="list-style-type: none"> > Vulnerability intelligence and PCI scanning reports provided to you monthly (Note: a separate service exists for vulnerability management)
Security Platform	<ul style="list-style-type: none"> > Estate and asset discovery > Vulnerability scanning > Extended endpoint protection > Cloud configuration checks > Compliance measures undertaken

Threat Intelligence	<ul style="list-style-type: none"> > Threat risk index > Remediation guidance > Prioritisation and next steps > Comprehensive vulnerability library
Expert Defenders	<ul style="list-style-type: none"> > 24/7 email and phone support > PCI scanning and ASV support > Service health monitoring

Service options vs. Cloud platforms and technologies:

Service	Technologies	Cloud technologies	Containers
Standard	<ul style="list-style-type: none"> > Windows and Mac OS > Windows 2003 and 2008 > Windows 2012 and 2012R2 > Linux > Windows 2016 > Network appliances > SaaS applications > Firewalls and proxies 	<ul style="list-style-type: none"> > O365 (logging) > Amazon Web Services & Outpost > Microsoft Azure & Azure stack > Google Cloud > Hosted > On-premise 	<ul style="list-style-type: none"> > No support

More information

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