Benefits of a Hosted Solution

As a healthcare provider, the security of your patient data is paramount. We understand the need for a contingency plan, in case your systems go down without warning. Entrusting us to host your solution in our Tier III data centres will mean we can provide technical support and fixes, along with peace of mind that your patient data remains secure.

A contingency plan in case of systems failure

Do you know what you would do in the event of your systems going down and preventing access?

> We offer a disaster recovery service for all data stored in our servers – meaning if the worst happens, you and your staff will be back on your feet in no time, providing care to your patients.

> Off-site data storage frees up space in your workplace – you don't need to store bulky servers, and you wouldn't have to wait for on-call IT technicians to get to you if something goes wrong.

Sensitive patient data is stored safely and securely

> The servers we operate are held in Tier III Data Centres, ensuring the security of your data. We have a wealth of experience in meeting the rigorous standards of the Health Sector, and this has been recognised by our placing on the Crown Commercial Services' RM304 framework. We are also compliant with the N3 national healthcare network, and we are working towards compliance with the new Health and Social Care Network (HSCN).

> All data sent to and from our servers is automatically encrypted in accordance with NHS Information Governance and security requirements, and lost and stolen devices can be flagged and remotely wiped if required, which prevents unauthorised access to your patients' data.

Expert fixes and troubleshooting ahead of time

> In the event of data loss or systems failure, we employ on-site technicians in our data centres to fix problems quickly and responsively, to ensure you can get back to providing patient care as quickly as possible.

> Our technicians keep everything on our servers running smoothly, and they can quickly identify, troubleshoot and fix upcoming potential issues before they become a problem.

Client >
Health and care providers

Sector >
Health and Social Care

Project >
Benefits of a Hosted Solution

"With Advanced fully managing our system, this has removed the associated risks of us having to manage it ourselves. We are also enjoying ready access to the Advanced team which is especially reassuring."

Richard Parker >
Head of Financial Accounts >
George Eliot Hospital
NHS Trust

FACT SHEET

Benefits of a Hosted Solution

Scale your solution up or down, depending on your needs

> Our Software-as-a-Service model (SaaS) allows you to add or remove users depending on the scale of your organisation. This saves you from having to buy costly software licenses ahead of time, and ensures you can keep on top of your running costs.

We are the third largest software provider in the UK, supporting over 70,000 healthcare professionals and providing secure hosting and IT Outsourcing solutions to work with you and your organisation. As UK leaders in the outsourcing of IT infrastructure and applications, we can work in partnership with your healthcare service to help you align your IT to NHS Information Governance standards of security.

Case study

George Eliot Hospital NHS Trust has been using our finance solution for over ten years. As a small hospital, the Trust does not have a high level of internal IT resource; partnering with us allowed the Trust to gain access to our experienced team of IT professionals. Since implementation, the hospital has experienced increased efficiency, cost savings and a reduction in the amount of paperwork that moves around the Trust.

Richard Parker, Head of Financial Accounts, says, *"With Advanced fully managing our system, this has removed the associated risks of us having to manage it ourselves. We are also enjoying ready access to the Advanced team which is especially reassuring."*

More information

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