

# **Advanced Training Services**

We understand that the strategy and priorities of your organisation may have changed immeasurably since you first implemented your Advanced solution. Working with our skilled trainers, you can ensure you're optimising use of the full functionality of your system.

At Advanced, we want to make sure our solution is contributing to your success. True partnership means we're there to support you, every step of the way – our training services are designed to help you make the most of your solution.

A comprehensive training curriculum

Whether your organisation has undergone dramatic transformation since implementing our solution or you just have a couple of new staff members who need to get up to speed, we want to make sure our solutions are delivering real benefits to your organisation. Our courses, led by our professional, experienced trainers, will help you refresh your system knowledge and work out how to make the most of your system.

#### How does it work?

We work with over 130 consultants and trainers supporting a range of industries; from trained industry experts to front-end applications specialists and IT professionals. We have a history of service excellence and always relate our training courses to real life situations to show you how to best utilise your solution. Our training can be delivered in the most convenient

place for you, including our comfortable, state-of-the-art training facilities in our regional offices, or onsite at your location – providing you with an ideal learning environment.

### What do we offer?

- > System management and configuration courses
- > Reporting courses
- > Core and modular courses
- > Workshops at your offices or ours
- Online training bites
- > Upgrade training

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### True partnership

As your business grows we want to ensure you're using your IT system to its full potential. We know unexpected change can affect your organisations use of our solution so we want to make sure you stay up to date. Our dedicated team of solution trainers will support you no matter what the situation might be, whether you're looking for a quick tune-up of your IT system or a full diagnostic fix. We guarantee we'll help you get the software solution of your dreams.

**Other services** 

As your business grows or changes focus, there may be areas of your solution that you aren't taking advantage of. Our Business Efficiency Review service allows us to identify these areas and give you the best advice, based on our findings, to ensure you continue taking full advantage of your solution. An experienced consultant will visit your organisation to conduct the assessment and review how the software is functioning, as well as how you're using it. Following the visit, we'll provide you with a detailed report helping you identify areas for improvement.

We're Advanced. We positively impact millions of people's lives every day, by providing focused software solutions that simplify your complex business challenges and deliver immediate results. Every member of our team works hard to understand the challenges you face, so we can make sure our solutions are the perfect fit.

#### How to book

Please contact your account manager in the first instance if you would like to arrange a training session.

## More information

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