Our new interface for Integrated Urgent Care allows you to directly book appointments into EMIS.

Operate seamless patient flow in your NHS 111 service with direct electronic appointment booking into an out-of-hours (OOH) or GP surgery. We've been developing an interface to allow Adastra users to book an appointment into EMIS, helping you reduce clinical risk and increase overall efficiency.

Seamless appointment booking

When a referral is needed for an OOH service provider or a GP, we can now provide an API to share and book available appointments through Adastra into EMIS Web. This interface allows Adastra 111 clients to make appointments via Pathways and DoS, and Adastra OOH users to book via an action. This API also allows booking into hub surgeries and federated hubs to support services in operating a single conversation service and seamless patient flow.

Book appointments during a single telephone call

To improve the efficiency of your service, staff will be able to book appointments directly into the referral service as part of a single telephone call. The Patient Appointment Booking API enables the EMIS system to share available appointment slots with 111 service providers using Adastra; this means that call-handlers can use the DoS service selection list to request and book available appointment slots depending on the needs of the patient. This works with the EMIS GP In-Hours module to ensure a more responsive approach to appointment booking.

Reduce clinical risk by viewing appointment availability via pathway disposition or DoS service

Reduce clinical risk by using the API to book appointments directly into the most appropriate onward referral services for your patients. Staff can view appointment diary availability based on pathway disposition – in the case where a patient needs a specific service – or by searching the DoS service selection list, which allows patients to choose the most convenient appointment. This facilitates an improvement in responses to patients' individual needs and allows staff to ensure they are referring the patient onwards to the most appropriate service.

Further information

For more information call 0845 160 5555 or email ahcmarketing@oneadvanced.com.

Product >
Adastra

Release Version >
Integrated Urgent Care

Date >
September 2017

Availability and Pre-Requisites

> Available to NHS 111/OOH services using Adastra who need to refer to OOH and Unscheduled Care Service providers who use EMIS.

> Full functionality is available in 3.23, with back compatibility patches created for versions 3.19, 3.20 and 3.21.

> Pathways Messaging v2 is required.