



## Wolverhampton takes action to enhance communication across its primary care networks

Wolverhampton CCG has deployed Advanced's clinical document access solution, Docman Share, to provide clinical staff with full access to patient records and documents.



### About Wolverhampton CCG

We are a clinically-led organisation comprising 40 member GP practices within a city that has around 277,000 registered patients. This means that local family doctors can use all their experience of the needs and wishes of patients to make decisions about local health services. We commission a wide range of services including emergency / A&E care, routine operations, community clinics, health tests and checks, nursing homes, mental health and learning disability services.

### Our communication challenges

Before we implemented Docman Share, clinicians didn't have full visibility of patient files and information. This meant it was difficult to provide safe and effective clinical appointments to patients across practices in the city via our enhanced access service. Our service experienced difficulty due to the lack of access to patient letters and having to create Docman user accounts for hundreds of staff was not a useful or practical solution. We already use Docman Connect and Docman 10 across our health care organisations and saw an opportunity to increase the continuity of care by extending our Advanced solutions.

### Implementation of Docman Share

We've been using Docman Share for over six months now and have received feedback from multiple users saying how happy they are with the software, and that it is an effective and easy to use tool. Docman Share is allowing staff in our organisations to instantly see the latest revision of patient records through a secure API. This helps with clinical decision making, reduces the risk of inaccurate diagnosis and leads to enhanced patient care.

Dr Kamran Ahmed comments: "Docman Share means we now work in an environment within which all clinical staff have full access to patient records, including access to letters in Docman without the need for a Docman account. This has meant a more informed consultation process and has reassured us about providing a fully indemnified service."

### An obvious choice

We have been using Advanced's document management software, Docman 10, for some time now. We were happy with the service Advanced gave us and we were comfortable extending our system with them.

### Client >

Wolverhampton Clinical Commissioning Group

### Sector >

Primary Care

# Wolverhampton Clinical Commissioning Group

Docman Share works alongside Docman 10 to give a secure and smooth process when treating a patient, allowing quick and easy access to any attached documents within Docman 10, so overall it seemed like an obvious choice for us.

We would recommend Docman Share to other organisations like ours as we believe it could be a useful tool for primary care networks across the country.

Most clinicians don't wish to be going in and out of various platforms to find the information they need about a patient, as this is time consuming and information could be missed. With Docman Share clinical staff will be able to view the latest information on a patient without leaving the clinical system.

## Want to know more?

Docman Share is Advanced's clinical document access solution which provides secure access to Docman clinical documents stored as part of a patient's GP record. Find out more <https://www.oneadvanced.com/solutions/docman-share/>

## More information

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