



Your connected mental health service

Multiple regulatory information for mental health means numerous data set reports for compliance need to be filed. This can be time consuming, a drain on staff resources, and involve lots of paperwork. Our electronic patient record solution combines patient notes with flexible reporting, helping your staff save time on administrative tasks.

The ideal electronic patient record solution would be tailored to the needs of mental health trusts, with special reporting modules and rich clinical details, including medication, allergies and assessments. The solution would include specialist modules such as Electronic Prescribing and Medicines Administration (ePMA), and would be optimised for use in a variety of settings including CAMHS and substance misuse. The solution would be able to handle multiple, concurrent episodes of care by empowering patients to complete their own care assessments, and would be able to adhere to the NHS Interoperability Charter. The solution would also be mobile-friendly for road-based teams.

In addition, the NHS Trust would be able to cut down on time spent on administrative tasks and reduce paperwork by implementing a suite of integrating back office solutions, taking care of finance tasks, invoices and receipting.

Patient access for personalised care

- > Patient portal access to the system means patients can view and complete assessments and questionnaires, the results of which are

fed straight back into the main system – this allows patients to always be connected to your service.

- > Clinicians can track patient progress and monitor self-care from a distance, even when patients don't have a scheduled appointment – our clinical solution helps you meet the needs of your patients by helping your staff create tailored care plans.

A customisable solution

- > Our solution enables the creation and management of care plans for specialist service providers such as substance misuse, CAMHS, child health and ePMA.
- > Our Health Business Suite for back-office processes is developed with NHS budgets in mind – with a core finance solution and optional additional modules, such as planning, invoicing and receipting, we can provide the best, most comprehensive solution suite for your NHS Trust.

Client >

NHS mental health services

Sector >

Mental and community health

Project >

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“User confidence is one of the keys to a successful transition and we are clearly demonstrating this now.”

Wendy Wallace > Chief Executive > Camden and Islington NHS Foundation Trust (C&I)

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Improve staff mobility and communication

- > Our solutions enable mobile working – this can cut down on the amount of paperwork that staff need to do, meaning their time is used more efficiently. Mobile solutions allow both clinical and financial staff to access the right information at the right time.
- > Patient-side staff can accurately record patient notes at the point of care, while for back-office staff, they can process receipts, approvals and invoices remotely.

Cut costs, save time and embrace interoperability

- > Our electronic patient record solution is flexible and easy to use, helping your clinical staff save valuable patient-facing time. Our Health Business Suite enables ease of resource reporting and management, meaning the whole Trust can operate within budget, cutting back-office costs and spending more funding on patients.
- > A combined solution from us – back-office and patient-side – would be a definite move towards interoperability within the NHS as outlined in the Five Year Forward View.

Failsafe data security

- > The servers we operate are held in Tier 3 aligned data centres – this is the highest level of security possible, and we already host secure patient data for clients in the NHS.
- > We offer a disaster recovery service for all data stored in our servers – meaning if the worst happens, you and your staff will be back on your feet in no time, providing care to your service users.

- > In the event of data loss or systems failure, we employ on-site technicians in our data centres to fix problems quickly and responsively, and ensure you can get back to providing patient care as quickly as possible.

We are the third largest software provider in the UK. We support over 70,000 healthcare professionals and believe that our comprehensive, easy-to-use solution is the best way to ensure your patients are receiving the care and support they deserve.

“C&I looks forward to continuing to work together to deploy the Carenotes mobile product with our partners from Advanced.”

David Jackland >
Associate Director of ICT >
Camden and Islington NHS
Foundation Trust (C&I)

Wendy Wallace, C&I, says, “Our ambition is to lead a digital revolution to provide better overall patient care to thousands of people with mental health conditions. By working in partnership with Advanced to meet tight project timescales, we now move this vision closer to reality.”

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