

## Advanced's Managed Microsoft 365 Services

Advanced are recognised globally as a Microsoft Tier 1 Cloud Solution Provider with the capability to deliver outstanding services on Microsoft Cloud technologies. With over 15 years' experience as a Managed Services Provider, it makes sense to partner with us to truly benefit from your Microsoft 365 suite.

Achieving this accreditation has taken Advanced on an incredible journey, strengthening our partnership with Microsoft as well as our customers. This has enabled us to provide greater levels of support and advice to help our customers along their Cloud journey.

We understand that migrating part of your infrastructure to the Cloud, or from another Cloud prospect can be a costly and time consuming process. From the initial migration to the Cloud-based Microsoft 365 to the ongoing support, Advanced has a dedicated team of fully Microsoft trained and accredited UK-based support staff available 24x7x365. We're always here to help whenever you need us.

### How do Managed Microsoft 365 Services help you?

Answering needs for a scalable, flexible, maintainable and secure suite of applications, Microsoft have developed the Cloud-based service, Microsoft 365. It leads the way in Cloud-based productivity, delivering familiar apps with intelligent Cloud services and world-class security. The likes of Powerpoint and

Excel are brought together with Cloud-based email, shared calendars, instant messaging, video conferencing and file sharing. In-depth analytics are also included through Power BI and MyAnalytics. This provides better understanding of your business, while our Managed Services enable your IT team focus on business-critical activities as opposed to the management and maintenance of applications.

### Advanced's Pace Programme

We offer our customers a personalised route to the future, enabling and encouraging them to be agile and act with Pace.

The Advanced Pace Programme offers an easy way for organisations of all sizes to adopt new technology. We cover all of the essentials you need: implementation, training, licenses, support and updates and enhancements to ensure your organisation can scale and grow.

Through our vast experience, we understand the different needs that individual organisations have. This is why our Pace Programme delivers a breadth of options and support.

Working closely with you and keeping your goals at the centre of planning, a route forwards using Cloud technology will be developed. If a Public Cloud environment is deemed to be best for your productivity, collaboration and collaboration tools, our Managed Microsoft 365 Services team will be there for you. Currently, we Microsoft have certified over 60 members of our teams and awarded us 63 Gold Star specialisms.

**Why Advanced?**

Advanced has over 15 years of experience as a Managed Service Provider, managing everything from the application, up to and including the entire infrastructure. Within this, our Managed Services experts can enhance out-of-the-box features including security and archiving, handle users calls, as well as administer Exchange and Active Directory.

Our proven methodology in the design,

implementation and management of your Microsoft 365 environment will provide commercial and operational efficiencies as you are investing in expertise, service reliability and future-proof technologies. Our Managed Services work in tandem with Microsoft 365 to provide you with an evergreen solution. This suite is kept up-to-date and in line with the most current technologies to ensure your organisation operates optimally today and tomorrow.

Partnering with Advanced not only enables you to drive greater efficiencies through your licensing, but also allows your organisation to enhance its Microsoft 365 experience, maximising and improving productivity and collaboration, whilst driving a more seamless, secure solution.

At Advanced, IT is our core business and we specialise in simplifying the complex.



**Secure Communications**  
Securely communicate through encrypted email and Teams collaboration and communication



**Simple Subscriptions**  
Use one dashboard to simply manage the per user, per month payment model that is available for Microsoft 365



**Device Agnostic**  
Utilise the same functionality on tablets, desktops and smartphones



**Cost effective**  
With being up-to-date ensured, the dependency on new hardware and training is limited



**Mobile Working**  
Benefit from anytime, anywhere system access with one subscription



**Enhanced 365**  
Consistent support to keep you updated and experiencing true value from Microsoft 365



**Advanced's Managed Services**  
As technology experts we can ensure your organisation fully benefits from Microsoft 365



**Easy Collaboration**  
Work with colleagues across different apps with ease

### Features of Microsoft 365

- > Authoring: Word, Excel, PowerPoint, OneNote
- > Mail & Social: Outlook, Exchange, Yammer, 50-100GB email box
- > Sites & Content Management: OneDrive, SharePoint, Delve
- > Chat, Meetings & Voice: Teams
- > Analytics: PowerBI, MyAnalytics
- > Security Services

### Features of Our Managed Services

- > Range of licenses
- > 1st - 3rd Service Desk
- > Managed Email
- > Managed Teams
- > SharePoint
- > Additional Security Services
- > Email Archiving
- > Managed Active Directory

### Some of the Available Licencing

- > Microsoft 365 E3  
Access core products and features within Microsoft 365 to enhance workplace productivity and drive innovation, securely
- > Microsoft 365 E5  
Access the latest products and features within Microsoft 365, including Advanced Threat Protection, security and collaboration tools
- > Microsoft 365 F3  
Connect with your Firstline Workers through purpose-built tools and resources that allow them to do their best work

Contact us to find out more about how you can achieve secure, collaborative, truly mobile working that will remain up-to-date and deliver you a guaranteed return on investment.

Microsoft 365 includes the familiar suite of applications, but as the Cloud environment is not, let our experts manage that experience.

## More information

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