

## OneAdvanced Sub-Processors List 2025

| Sub-Processors for all OneAdvanced Products  |                     |   |  |
|--|---------------------|---|--|
| Sub-Processor Details  | Processing Location | Description & Purpose   | Data Transfer Mechanism  |
| <a href="#">Prismatic Software Inc</a><br><a href="#">Privacy Notice</a>           | Republic of Ireland | Integration development and deployment for connecting our services with external applications and services (if requested by the Customer) | Standard Contractual Clauses   |
| <a href="#">Persistent Systems Ltd</a><br><a href="#">Privacy Notice</a>           | UK<br>India         | Digital engineering and modernisation, professional services and other related services   | Standard Contractual Clauses   |
| Sub-Processors for ALB   |                     |   |  |
| <a href="#">Minerva</a><br><a href="#">Privacy Notice</a>                          | UK                  | Executive search and leadership services to clients and individuals   | N/A – no data transfer   |
| <a href="#">Thirdfort Ltd</a><br><a href="#">Privacy Notice</a>                    | UK                  | Range of automated ID verification, anti-money laundering & Source of Funds checks  | N/A – no data transfer   |
| <a href="#">DocuSign</a><br><a href="#">Privacy Notice</a>                         | UK<br>Global        | Send, sign and manage contracts using electronic signatures   | Standard Contractual Clauses   |
| <a href="#">Lawyer Checker Limited</a><br><a href="#">Privacy Notice</a>           | UK                  | Comprehensive fraud protection to conveyancers and their clients  | N/A – no data transfer   |
| <a href="#">Microsoft Dynamics CRM</a><br><a href="#">Privacy Notice</a>           | UK<br>Global        | Manage, track, and store information related to potential customers using a centralised, data-driven software solution                    | EU-U.S. Data Privacy Framework, inc. UK extension  |
| <a href="#">Katchr</a><br><a href="#">Privacy Notice</a>                           | UK                  | Improving legal entities performance by providing fast and easy access to information with our legal software                             | N/A – no data transfer   |
| Sub-Processors for Clinical Document Transfer (Docman Connect)                     |                     |   |  |
| <a href="#">NHS England (MESH service)</a><br><a href="#">Privacy Notice</a>       | UK                  | Clinical Document Transfer links into MESH to send documents into GP Practice clinical systems  | GDPR   |
| Sub-Processors for Clinical Patient Management (Adastra & Docman)                  |                     |   |  |
| <a href="#">GB Group plc</a><br><a href="#">Privacy Notice</a>                     | UK                  | Data verification service – address lookup, etc   | N/A – no data transfer   |
| <a href="#">Better Care Ltd</a><br><a href="#">Privacy Notice</a>                  | EU<br>UK            | Management of medical care plans  | N/A – no data transfer   |
| <a href="#">Oracle</a><br><a href="#">Privacy Notice</a>                           | UK<br>Global        | Management of medical care plans & other AI powered related products  | Standard Contractual Clauses   |
| <a href="#">Optum (formally EMIS)</a><br><a href="#">Privacy Notice</a>            | UK                  | Software provider of electronic GP healthcare systems   | N/A – no data transfer   |
| <a href="#">Graphnet Health Ltd</a><br><a href="#">Privacy Notice</a>              | UK                  | Shared care record software   | N/A – no data transfer   |
| <a href="#">Orion Health Group Ltd</a><br><a href="#">Privacy Notice</a>           | UK                  | Health data specialists – shared care software  | N/A – no data transfer but SCCs in place for Group company data transfers where applicable |
| <a href="#">Redbox Group</a><br><a href="#">Privacy Notice</a>                     | UK                  | Communications Services/Telephone Lookup  | N/A – no data transfer but SCCs in place for Group company data transfers where applicable |
| <a href="#">Babble Cloud Ltd</a><br><a href="#">Privacy Notice</a>                 | UK                  | UK Cloud provider – tele-comms service  | N/A – no data transfer   |
| <a href="#">Critico (formally PageOne Comms)</a><br><a href="#">Privacy Notice</a> | UK                  | SMS & communications provider   | N/A – no data transfer   |

| Sub-Processors for OneAdvanced AI, ALB, Auto-Rostering, Assessment and Learning (BKSb), Business Cloud Essentials, Business Process Manager, Business Tax Portal, Care Cloud, CIS Gateway, Clinical Document Transfer (Docman Connect), Clinical Patient Management (Adastra), Cloud Engage (NFP), Docman 10- Docman Share, Document Processing, Excgequer, Financials, Governance & Risk Management Solutions, HR, Job Management, Learner Management System (PICS), Legal Forms & Hub, OneAdvanced Platform, Online GP Consultation, Partner for Windows, Performance and Talent, Prosuite, Purchasing (Marketplace), Resource Scheduling, Time Attendance, Virtual Smartcard, Works Management |                     |  |   |
|---|---------------------|--|---|
| Sub-Processor Details   | Processing Location | Description & Purpose  | Data Transfer Mechanism                               |
| <a href="#">Amazon Web Services (AWS) Inc.</a><br><a href="#">Privacy Notice</a>  | UK<br>Global        | Hosting for Cloud Hosting for OA AI<br>Cloud hosting & infrastructure provider   | N/A – no data transfer & Standard Contractual Clauses |
| Sub-Processor for Auto Rostering, Clinical Decision Support (Odyssey), Clinical Patient Management (Adastra), Document Processing, ePortfolio (Smart Assessor), Partner for Windows, Payroll, Performance and Talent, Source to Contract suite – Sourcing Management Contract Management and Supplier Management, Talent, Time and Attendance, Time Capture, Workflow Assistant   |                     |  |   |
| <a href="#">Microsoft Corporation</a><br><a href="#">Privacy Notice</a>   | Global              | Cloud Hosting and Infrastructure provider  | Standard Contractual Clauses                          |
| Sub-Processors for Document Processing  |                     |  |   |
| <a href="#">ANS</a><br><a href="#">Privacy Notice</a>   | UK                  | Cloud, Security & Digital Technology Provider for AI – UK Data Centre  | N/A – no data transfer                                |
| Sub-Processors for ePortfolio (Smart Assessor)  |                     |  |   |
| <a href="#">Zoom</a><br><a href="#">Privacy Notice</a>  | Global              | Communications services – Zoom Video Services, Zoom Meeting Services   | Standard Contractual Clauses                          |
| Sub-Processor for Governance and Risk Management Solutions  |                     |  |   |
| <a href="#">Convert API</a><br><a href="#">Privacy Notice</a>   | EU                  | Document Processing Services   | Standard Contractual Clauses                          |
| <a href="#">Sinch Group</a><br><a href="#">Privacy Notice</a>   | Global              | Email delivery platform service provider   | EU-U.S. Data Privacy Framework, inc. UK extension     |
| Sub-Processors for GP Document Workflow (Docman GP)   |                     |  |   |
| <a href="#">Cegedim Healthcare Solutions</a><br><a href="#">Privacy Notice</a>  | UK                  | Docman integration to the Clinical Vision System   | N/A – no data transfer                                |
| <a href="#">SCI Gateway</a><br><a href="#">Privacy Notice</a>   | Scotland/UK         | SCI use the Docman API to retrieve documents for onward processing in electronic referrals and update documents and document notes with Docman | N/A – no data transfer                                |
| Sub-Processor for Infosuite, Job Management, Resource Scheduling, Work Management   |                     |  |   |
| <a href="#">Cronos</a><br><a href="#">Privacy Notice</a>  | UK                  | Public & private cloud hosting   | N/A – no data transfer                                |
| Sub-Processor for Job Management, Resource Scheduling   |                     |  |   |
| Sub-Processor for Laserform Desktop, Legal Forms and Hub, National Will Register  |                     |  |   |
| <a href="#">Intercom, Inc.</a><br><a href="#">Privacy Notice</a>  | USA                 | App AI support   | EU-U.S. Data Privacy Framework, inc. UK extension     |
| Sub-Processor for Document Processing, Online GP Consultation, National Will Register   |                     |  |   |
| <a href="#">Twilio Ireland Limited</a><br><a href="#">Privacy Notice</a>  | Global              | Email API delivery tool/1:1 video consultation   | EU-U.S. Data Privacy Framework, inc. UK extension     |
| Sub-Processor for National Will Register  |                     |  |   |
| <a href="#">Elavon Digital Europe Ltd</a><br><a href="#">Privacy Notice</a>   | Global              | Payment gateway for online and phone payments  | Standard Contractual Clauses                          |
| <a href="#">Paypal UK Limited</a><br><a href="#">Privacy Notice</a>   | Global              | Payment gateway  | Standard Contractual Clauses & UK Addendum            |
| Sub-Processor for OneAdvanced Platform  |                     |  |   |
| <a href="#">API Deck</a><br><a href="#">Privacy Notice</a>  | EU                  | Apideck connectors used to integrate with Software to power Applets  | N/A – no data transfer                                |

| Sub-Processor Details  | Processing Location          | Description & Purpose   | Data Transfer Mechanism                                   |
|--|------------------------------|---|---|
| <b>Sub-Processor for Online GP Consultation</b>  |                              |   |   |
| <b>Whereby</b><br><a href="#">Privacy Notice</a>   | EU – with offices in the US. | Used for Group Video consultation   | Standard Contractual Clauses                              |
| <b>Atlassian</b><br><a href="#">Privacy Notice</a>   | EU                           | Used by Patches Health employees for managing and monitoring service requests | EU-U.S. Data Privacy Framework, inc. UK extension         |
| <b>Patches Health</b><br><a href="#">Privacy Notice</a>  | UK                           | Developmental Partner   | N/A – no data transfer                                    |
| <b>Sub-Processor for Partner for Windows</b>   |                              |   |   |
| <b>GB Group plc</b><br><a href="#">Privacy - GB Group Ltd</a>  | UK                           | Data verification service – address lookup, etc                               | N/A – no data transfer                                    |
| <b>The Justice Platform Ltd</b><br><a href="#">Privacy Notice</a>  | UK                           | Client Onboarding   | N/A – no data transfer                                    |
| <b>Infotrack Pty Limited</b><br><a href="#">Privacy Notice</a>   | Global                       | Digital Conveyancing Service  | Standard Contractual Clauses                              |
| <b>Bundledocs</b><br><a href="#">Privacy Notice</a>  | EU                           | Document management system software   | Standard Contractual Clauses                              |
| <b>Litera Corp</b><br><a href="#">Privacy Notice</a>   | Global                       | Legal Document Comparison Tool  | Standard Contractual Clauses                              |
| <b>Codestone Group Ltd</b><br><a href="#">Privacy Notice</a>   | UK                           | Reporting software solution   | N/A – no data transfer                                    |
| <b>Datalogic</b><br><a href="#">Privacy Notice</a>   | UK                           | SMS Messaging Service   | N/A – no data transfer                                    |
| <b>Toucan Text Ltd</b><br><a href="#">Privacy Notice</a>   | UK                           | SMS Messaging Service   | N/A – no data transfer                                    |
| <b>Codeless Platforms</b><br><a href="#">Privacy Notice</a>  | UK                           | Task centre   | N/A – no data transfer                                    |
| <b>Sub-Processor for Payroll</b>   |                              |   |   |
| <b>Blacknight Internet Solutions Ltd</b><br><a href="#">Privacy Notice</a>   | Ireland                      | Data Centre   | Standard Contractual Clauses                              |
| <b>Sub-Processor for Performance and Talent</b>  |                              |   |   |
| <b>Elysium Ltd</b><br><a href="#">Privacy Notice</a>   | UK                           | Web ops provider  | N/A – no data transfer                                    |
| <b>OneSky Technology PTE Ltd</b><br><a href="#">Privacy Notice</a>   | Global                       | Language translation tool   | Standard Contractual Clauses                              |
| <b>Sub-Processor for Purchasing (Marketplace)</b>  |                              |   |   |
| <b>Insightsoftware</b><br><a href="#">Privacy Notice</a>   | Global                       | Embedded analytics and performance management                                 | Standard Contractual Clauses                              |
| <b>Elasticsearch Inc</b><br><a href="#">Privacy Notice</a>   | Australia<br>Global          | Provides search functionality in the product                                  | EU-U.S. Data Privacy Framework, inc. UK extension         |
| <b>Sub-Processor for Source to Contract suite – Sourcing Management, Contract Management and Supplier Management</b> |                              |   |   |
| <b>Dyantrace LLC</b><br><a href="#">Privacy Notice</a>   | Australia                    | AI metrics and monitoring tool  | Standard Contractual Clauses                              |
| <b>Adobe</b><br><a href="#">Privacy Notice</a>   | EU<br>Global                 | Document generation, signature, PDF conversion & data extraction tool         | EU & Swiss-U.S. Data Privacy Framework, inc. UK extension |
| <b>Sub-Processor for Staff Plan</b>  |                              |   |   |
| <b>Climb Global Solutions Ltd</b><br><a href="#">Privacy Notice</a>  | UK                           | Address lookup  | N/A – no data transfer                                    |
| <b>Sub-Processor for Time and Attendance, Financials</b>   |                              |   |   |
| <b>Snowflake Inc</b><br><a href="#">Privacy Notice</a>   | UK                           | Data storage and retrieval tools  | EU-U.S. Data Privacy Framework, inc. UK extension         |

## OneAdvanced Affiliates

| Affiliate Entity   | Purpose   | Location                   | Data Transfer Mechanism      |
|--|---|----------------------------|------------------------------|
| Advanced 365 Ltd   | Implementation, maintenance, support and other related services                             | UK<br>Ireland<br>Australia | Standard Contractual Clauses |
| Advanced Business Software & Solutions Ltd                 |   |                            |                              |
| Advanced Health & Care Ltd                                 |   |                            |                              |
| The National Will Register Ltd                             |   |                            |                              |
| Advance Systems International Ltd                          |   |                            |                              |
| Single Cell Mobile Consulting Pty Ltd                      |   |                            |                              |
| Advanced Business & Healthcare Solutions India Private Ltd | Maintenance support, software development, professional services and other related services | India                      |                              |

| Affiliate Entity     | Purpose                                   | Processing Location | Product                               |
|----------------------|---|---------------------|---------------------------------------|
| Advanced 365 Limited | Cloud hosting and infrastructure provider | UK                  | Clinical Patient Management (Adastra) |
|                      |   |                     | Financials                            |
|                      |   |                     | ALB                                   |
|                      |   |                     | Carenotes                             |
|                      |   |                     | E5                                    |
|                      |   |                     | MLC                                   |
|                      |   |                     | Clinical Decision Support (Odyssey)   |
|                      |   |                     | OpenPeople                            |
|                      |   |                     | Opsis                                 |
|                      |   |                     | Partner for Windows                   |
|                      |   |                     | Talent                                |