Benefits of Adastra for Urgent Treatment Centres

With over 20 years of experience, and our highly skilled clinical team behind us, we understand the needs of Urgent and Unplanned Care teams.

What is Adastra?

Adastra is a clinical patient management system that is designed to support and empower healthcare professionals in Urgent and Unplanned Care settings, assessing a patient's needs and effectively handling episodes of care. Adastra assesses the patient's condition, records demographics and correctly identifies any possible risks to ensure seamless delivery of out-of-hours care. It then directs them to the most suitable service, as quickly and efficiently as possible.

Implementing Adastra means out-of-hours care providers have the necessary tools to look up a patient's records, in order to complete their consultation. By using Adastra, care providers can prescribe, book appointments and/or make a referral to another service.
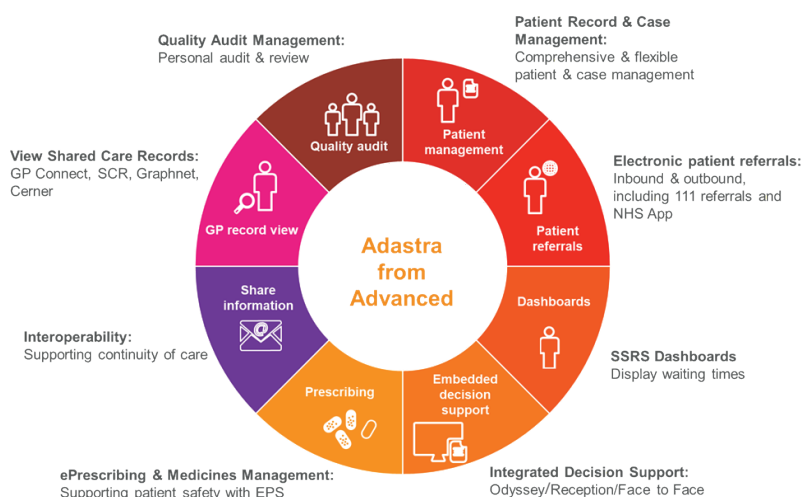
This is achieved via interoperability with other clinical systems, such as NHS Pathways, which is within many Urgent Care and in-hours GP systems including EMIS, Vision, TPP and Microtest. As well as making it easy for call handlers to direct calls, Adastra enables information that is stored in the database to be easily shared.

Our solution can include NHS 111 Repeat Caller Service, support for NHS Pathways and sophisticated reporting and analytics. With Adastra, 111 call handers can complete clinical assessments on the first call, refer calls without being triaged in the first instance, have the ability to transfer clinical assessment data to other providers and can dispatch ambulances without delay.

Sector>

Urgent and Unplanned Care

Urgent Treatment Centres

Quality Audit Management: Personal audit & review

Patient Record & Case Management: Comprehensive & flexible patient & case management

View Shared Care Records: GP Connect, SCR, Graphnet, Cerner

Electronic patient referrals: Inbound & outbound, including 111 referrals and NHS App

Interoperability: Supporting continuity of care

SSRS Dashboards Display waiting times

ePrescribing & Medicines Management: Supporting patient safety with EPS

Integrated Decision Support: Odyssey/Reception/Face to Face

Adastra from Advanced — Quality audit, Patient management, Patient referrals, Dashboards, Embedded decision support, Prescribing, Share information, GP record view

Benefits of Adastra for Urgent Treatment Centres

Benefits to an Urgent Treatment Centre (UTC)

> Fully customisable workflow and prioritised case lists

> Fully integrated with 111 services – Enables appointment booking and transfer of care from 111 to UTCs

> Integration with leading Clinical Decision Support Systems enables health care professionals to make trusted decisions on the patient's self-care Clinical Decision Support

> Natively supports Child Protection Information Sharing System (CPIS)

> Embedded Electronic Prescription Service (EPS) solution

> Emergency Care Data Set (ECDS) compliant, including automated submissions

> Spine services (Summary Care Record / Personal Demographic Service (SCR / PDS)

> Access to patient records (GP Connect HTML record view, EMIS, TPP, Cerner HIE, Graphnet, MIG)

> Local appointment booking management

> Post event messaging to the patient's own surgery

> Efficient encounter management

Why Advanced?

> Experience - With our 20 years of experience, working with 85 per cent of NHS 111 services, we understand Urgent Care and what you require to help deliver outstanding levels of care.

> Clinical expertise - Our extensive knowledge of clinical teams allows us to provide, fit for purpose, clinically safe solutions.

> Support - With our dedicated UK-based support team, we can provide round-the-clock assistance to keep you online.

> Roadmap – With regular updates and a clear functionality roadmap, we are committed to ensuring that our solution keeps up with your needs, and helps to solve your challenges.

Did you know?

In December 2019 UTCs will need to adhere to NHS England's UTC core standards. With several of the 27 standards being technology focussed, a provider like Advanced can help support you in reaching these standards.

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Urgent and Unplanned Care

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More information

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